



Bib Data Sheet



**UNITED STATES DEPARTMENT OF COMMERCE
Patent and Trademark Office**

Address: COMMISSIONER OF PATENTS AND TRADEMARKS
Washington, D.C. 20231

| | | | | |
|------------------------------------|---|---------------------|-------------------------------|--|
| SERIAL NUMBER 09/475,765 | FILING DATE 12/30/1999 RULE _ | CLASS 709 | GROUP ART UNIT 2756 | ATTORNEY DOCKET NO. KEYNP005 |
|------------------------------------|---|---------------------|-------------------------------|--|

APPLICANTS

ERIC HAMER, BELMONT, CA ;
KENT YEE, SAN FRANCISCO, CA ;
DON AOKI, MOUNTAIN VIEW, CA ;
UMANG GUPTA, SAN MATEO, CA ;
RONALD E. WOLF, PALO ALTO, CA ;
FREDERICK L. MUELLER, LOS ALTOS, CA ;

**** CONTINUING DATA *******

**** FOREIGN APPLICATIONS *******

IF REQUIRED, FOREIGN FILING LICENSE GRANTED **

**** 02/11/2000**

| | | | | |
|---|-------------------------------|----------------------------|---------------------------|--------------------------------|
| Foreign Priority claimed <input checked="" type="checkbox"/> yes <input type="checkbox"/> no | STATE OR COUNTRY CA | SHEETS DRAWING 9 | TOTAL CLAIMS 37 | INDEPENDENT CLAIMS 3 |
| 35 USC 119 (a-d) conditions met <input checked="" type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after Allowance | | | | |
| Verified and Acknowledged Examiner's Signature: <i>[Signature]</i> Initials: <i>[Initials]</i> | | | | |

ADDRESS

21912

TITLE

METHOD AND SYSTEM FOR EVALUATING QUALITY OF SERVICE OVER THE INTERNET

| | | |
|------------------------------------|---|---|
| FILING FEE RECEIVED 1126 | FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following: | <input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit |
|------------------------------------|---|---|